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CountR

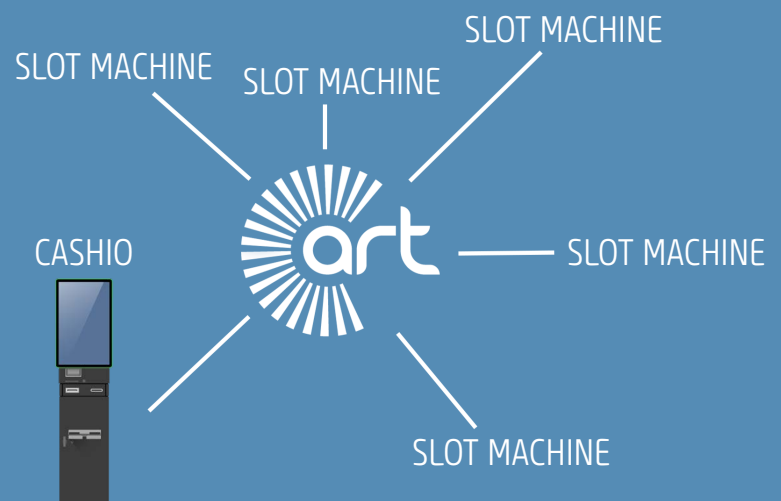
ART Connect is the new, operator-friendly (easy to setup), CountR online system that provides online connectivity to slot machines and CASHIO redemption kiosks in remote locations for ticket creation and redemption. It serves as an extension to the well-known ART Server.

Architecture of ART Connect

The first version of ART Connect is a comprehensive add-on module for the ART Server, offering integrated media (TITO and card) and EGM management.

Definition:

- Intended for the route gaming market
- Supports onsite installations with up to 20 EGMs and 3 CASHIO kiosks
- Local installation of the ART Connect site controller with a local database
- Based on Windows 11 and MS SQL database
- Automatic firmware updates for EGM SMIB Boards



What is included in ART Connect version 1



- The ART Connect site controller acts as the gaming online system.
- EGMs can be connected to the site controller using the CountR EGM SMIB.
- Each EGM requires a SMIB connected to the site controller via Ethernet.

Event Reporting:

- EGMs report all events via the ART Connect site controller, including:
 - Banknote or coin in/out
 - Ticket in/out
 - Bet and win events
 - Hardware-related events (e.g., door open/close, communication loss/restore)
- The site controller stores all these events in its database:
 - Counter values are saved with each event as they occur
 - All current counter values are also saved once an hour

TITO Round Trip:

- Tickets can be issued and redeemed at the CASHIO (and TITA)
- Tickets issued by the CASHIO can be used to load credits on the EGM
- Tickets issued by the EGM can be redeemed at the CASHIO

ART Connect site controller

Definition:

- The site controller can be installed in a separate case or covering to protect all components, including:
 - ART Connect PC
 - UPS
 - MikroTik router
 - PoE switch
 - Power supply
 - ART Connect module license

On-site Prerequisites:

- The site must provide an internet connection for remote access.
- PoE-capable cables must be used on-site for SMIB connections.

Reporting

All reports offer the following time-range filter options:

- Day Report: Selects a specific day.
- Month: Selects a specific month.
- Year: Selects a specific year.
- Free Range: Selects a start and end date/time.

Liability Report:

Lists all tickets in the system that are still valid (not redeemed and not expired).

Drop variance report:

Monitors acceptor drops.

EGM Revenue Report includes the following EGM counter values:

- Site Name: Property name
- Machine #: Serial number reported by the EGM
- Games played: Number of games played
- Games won: Number of games won
- Cash In: Sum of all notes and tickets inserted
- Cash Out: Sum of all tickets issued
- Net Win: „Cash Played“ - „Cash Won“
- Cash Played: Sum of all bets
- Cash Won: Sum of all virtual wins
- Progressive Win: Sum of all progressive wins